accumentum PATHPROOF

IT PRODUCT MANAGEMENT · DIGITAL TRANSFORMATION · AGILE DELIVERY · FEDERAL IT · RISK MANAGEMENT



Brian Glover

// MBA · PMP · Certified ScrumMaster · Security+ · AWS Certified Cloud Practitioner

Results driven IT product and project manager with more than a decade of experience leading enterprise wide digital transformation, technology refresh and IT operations across federal agencies. Brian leads scalable, secure IT solutions spanning cloud services, data security and business continuity, and guides cross functional teams through complex projects with Agile and Scrum. He is recognized for strategic vision, risk management and collaborative leadership, with a passion for better user experiences and operational efficiency.

Strategic IT Product & Project Manager | Digital Transformation | MBA · PMP · CSM | USCIS · USDA · DHS · ICE · USPS | Waldorf, Maryland

LOCATION	Waldorf, Maryland
OPENNESS	Open to roles
PATHLOCK	Not connected
STATUS	Best aligned for senior IT product manager, IT program and project manager and digital transformation lead roles
CURRENT	Product Manager, USCIS
FOCUS	Product lifecycle, Agile delivery, IT contracts, risk management and federal IT compliance
LINKEDIN	www.linkedin.com/in/brian-glover-mba
PUBLIC PROFILE	pathproof.accumentum.net/p/brian-glover

01 By the Numbers

$2.5M

Adobe Connect Initiative

Led the USCIS web conferencing rollout that improved communication for more than 24,000 employees.

7,000+

PHIS Users

Oversaw Agile development of the USDA Public Health Information System Domestic program and its public and private sector user base.

160

Systems Secured

Delivered program management support and security oversight for 160 USPS information systems as an ISSO.

7+

Years Leading myUSCIS

Product Manager since September 2019 for the myUSCIS immigration e-filing platform serving millions of users.

02 Highlights

USCIS · PRODUCT MANAGEMENT

myUSCIS E-Filing Automation

Brian leads development and automation of the myUSCIS immigration e-filing platform, from roadmap and launch through post-launch enhancements driven by user feedback and analytics, cutting processing times and improving accessibility.

Product Roadmaps · Automation · Cloud · User Experience

USDA · BRANCH CHIEF · COR

Rural Development Technology Refresh

Led project managers and IT specialists delivering enterprise IT for USDA Rural Development Programs, modernized legacy systems through a major technology refresh, and managed multi-million-dollar IT contracts.

Agile · Tech Refresh · COR · Contracts

USCIS · ENTERPRISE COLLABORATION

Adobe Connect for 24,000+ Users

Delivered a $2.5M web conferencing initiative with Agile teams, on time and within budget, with risk assessments and mitigation that kept performance and data security on track.

Adobe Connect · Risk Management · Agile · Budget

USPS · ISSO

Security Oversight for 160 Systems

Provided technical leadership on FISMA, NIST, PCI DSS, SOX and PII compliance and advised senior management on protecting sensitive data and externally facing systems.

FISMA · NIST · PCI DSS · SOX

03 Experience

USCIS · PRODUCT MANAGEMENT

Sep 2019 to Present

Product Manager

- Leads development and automation of the myUSCIS immigration e-filing platform for millions of users.
- Owns the end to end product lifecycle, roadmaps and launches aligned with the USCIS mission.
- Leads cross functional teams implementing scalable cloud based solutions in line with federal IT standards.

USDA · LEADERSHIP · CONTRACTS

Sep 2017 to Sep 2019

Project Management Branch Chief / Contracting Officer Representative (COR)

- Led project managers and IT specialists delivering enterprise IT for Rural Development Programs.
- Oversaw Agile development of systems including the PHIS Domestic program for 7,000+ users.
- Managed multi-million-dollar IT contracts and set policy for risk management, disaster recovery and business continuity.

Continued · pathproof-brian-glover

USCIS · WASHINGTON, DC · IT PROJECT MANAGEMENT — Aug 2012 to Sep 2017

IT Project Manager

- Led the $2.5M Adobe Connect web conferencing initiative for more than 24,000 users.
- Managed Agile cross functional teams and ran risk assessments and mitigation strategies.
- Streamlined project delivery to reduce costs and improve system reliability.

DEPT. OF HOMELAND SECURITY (DHS HQ) · IT PROJECT MANAGEMENT — Jul 2010 to Aug 2012

Information Technology Project Manager

- Developed acquisition documentation including performance work statements, quality assurance plans and cost estimates.
- Oversaw IT data security, disaster recovery planning and business continuity strategies.

IMMIGRATION CUSTOMS ENFORCEMENT (ICE) · IT PROJECT MANAGEMENT — Jul 2008 to Jul 2010

Information Technology Project Manager

- Led Agile development of the General Counsel Electronic Management System (GEMS) and eDiscovery systems.
- Led developers, designers and legal experts to meet OMB and federal security standards.

UNITED STATES POSTAL SERVICE · INFORMATION SECURITY — Jun 2005 to Jul 2008

Information System Security Officer

- Delivered program management support and security oversight for 160 USPS information systems.
- Led compliance with FISMA, NIST, PCI DSS, SOX and PII regulations and advised senior management on sensitive data protection.

04 Credentials & Qualifications

Vendor certifications are holder-asserted unless a live issuer check succeeded

PMI

PMP®

Project Management Professional, with PMP training with Accumentum in April 2025.

COMPTIA

Security+

CompTIA Security+ certification, with Security+ training with Accumentum in September and October 2026.

AWS

AWS Certified Cloud Practitioner

Foundational AWS cloud certification supporting his cloud based product work.

AGILE

Certified ScrumMaster

Listed in his professional headline alongside the PMP, backing years of Agile and Scrum delivery.

PMP · PMI	Holder-asserted
Security+ · CompTIA	Holder-asserted
AWS Certified Cloud Practitioner · AWS	Holder-asserted

Continued · pathproof-brian-glover

05 Technical Skills

// PRODUCT

- Product Lifecycle / Roadmaps — Core · 96
- Digital Transformation — Core · 96
- Stakeholder Engagement — Core · 96
- User Feedback / Analytics — Advanced · 88

// DELIVERY

- Agile / Scrum — Core · 96
- Project Management — Core · 96
- Technology Refresh — Advanced · 88
- Cloud Based Solutions — Strong · 80

// GOVERNANCE

- Risk Management — Core · 96
- FISMA / NIST — Advanced · 88
- Disaster Recovery / Continuity — Advanced · 88
- PCI DSS / SOX / PII — Strong · 80

// ACQUISITION

- Contract Management / COR — Core · 96
- Performance Work Statements — Advanced · 88
- Quality Assurance Plans — Advanced · 88
- Cost Estimates — Strong · 80

06 Let's Put Brian To Work

Best aligned for senior IT product manager, IT program manager, Agile delivery lead and digital transformation roles across federal and enterprise organizations.

07 Education

STRAYER UNIVERSITY
Master of Business Administration
MBA in business administration and management.

AMERICAN INTERCONTINENTAL UNIVERSITY
Master of Science in Information Technology
MSIT in information technology.

UNIVERSITY OF MARYLAND
Bachelor of Arts in Sociology
Undergraduate degree in sociology.

ACCUMENTUM®
Security+ & PMP®
Training with Accumentum in CompTIA Security+ (September to October 2026) and Project Management Professional (April 2025).

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Accumentum confirms the training and practical work completed with us. Certifications are listed by the professional, and many can be checked with the issuing organization in one click.

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