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IDENTITY AND ACCESS MANAGEMENT · COMPTIA SECURITY+ · U.S. ARMY VETERAN



Terrell Williams

// IAM · Senior Systems Administrator · Cybersecurity and Infrastructure Operations

CompTIA Security+ certified IT professional and U.S. Army veteran with more than eight years of experience supporting enterprise technology environments, administering secure systems, and maintaining critical network infrastructure. Terrell specializes in Identity and Access Management, Active Directory, RBAC, PKI, VPN administration, and secure authentication. He completed Microsoft Identity and Access Administrator training with Accumentum and holds the Microsoft Certified Identity and Access Administrator Associate credential.

CompTIA Security+ | Microsoft Identity and Access Administrator | Senior Systems Administrator | U.S. Army Veteran | Anderson, Texas

LOCATION	Anderson, Texas
OPENNESS	Open to roles
PATHLOCK	Not connected
STATUS	Best aligned for IAM, systems security, infrastructure administration, and technical operations roles
CREDENTIAL	CompTIA Security+ · Microsoft Identity and Access Administrator Associate
FOCUS	Identity and Access Management, Active Directory, RBAC, PKI, network security
LINKEDIN	www.linkedin.com/in/terrellwilliams-it
PUBLIC PROFILE	pathproof.accumentum.net/p/terrell-williams

01 By the Numbers

8+

Years in Enterprise IT

Hands-on work supporting enterprise technology environments, secure systems administration, and critical network infrastructure.

8 yr 10 mo

U.S. Army Service

Supported secure communications and network operations across deployed and home-station environments as a Network Specialist, Network Administrator, and Senior System Network Administrator.

32

Professionals Mentored

Supervised and mentored 32 military professionals while maintaining encrypted communications capabilities.

70,000+

Users Supported

Provided enterprise IT help desk support in an environment serving more than 70,000 users at Fort Bragg.

02 Highlights

IAM · ACTIVE DIRECTORY · RBAC

Enterprise Identity and Access Administration

Administered Active Directory user and computer accounts, including provisioning, modification, deletion, group permissions, and VPN access. Applied role-based access control to SharePoint permissions and internal portals at ARMA Global, a General Dynamics company.

Active Directory · RBAC · VPN Access · SharePoint

PKI · AUTHENTICATION · TOKENS

Public Key Infrastructure Support

Supported PKI authentication by requesting, issuing, monitoring, and revoking security tokens used for secure user authentication and system access.

PKI · Security Tokens · Authentication · Access Control

MILITARY · SECURE NETWORKS

SIPR, NIPR, and COMSEC Operations

During more than eight years in the U.S. Army, Terrell supported secure communications and network operations involving SIPR and NIPR networks, COMSEC, satellite communications, and cybersecurity controls.

SIPR/NIPR · COMSEC · SATCOM · Cybersecurity

ENTERPRISE SUPPORT · VIP

Large-Scale Help Desk and Executive Support

At Occam Solutions, delivered frontline technical assistance and VIP-level support in a 70,000+ user enterprise environment, administering Active Directory accounts and tracking incidents in Remedy.

Help Desk · VIP Support · Remedy · Incident Management

03 Experience

ACCUMENTUM® · AUSTIN, TEXAS METROPOLITAN AREA · CONSULTING · IAM · CYBERSECURITY

Oct 2025 to Present

IT Consultant · Cybersecurity and Identity and Access Management

- Provides cybersecurity-focused technical consulting specializing in Identity and Access Management, enterprise systems security, and infrastructure operations.
- Applies expertise in Microsoft Active Directory, RBAC, PKI, VPN administration, and secure authentication to strengthen security controls and protect access to critical systems.
- Contributes to security-focused technical assessments, incident resolution, IT service management, and documentation of findings and recommended corrective actions.

SELF-EMPLOYED · TEXAS, UNITED STATES · CAREER TRANSITION

Apr 2025 to Present

Career Transition and Small Business Operations

- Following enterprise IT and military technology operations, relocated to Texas and focused on establishing and supporting an independent small business.
- Supported business administration, customer communications, scheduling, financial organization, and day-to-day operational requirements.
- Now focused on returning to long-term, full-time technology work in IAM, systems security, infrastructure administration, and technical operations.

ARMA GLOBAL CORPORATION, A GENERAL DYNAMICS COMPANY · SYSTEMS ADMINISTRATION · IAM

Jan 2023 to Apr 2025

Senior System Administrator

- Administered Active Directory user and computer accounts, including provisioning, modification, deletion, group permissions, and VPN access.
- Managed SharePoint user permissions and access roles using role-based access control principles.
- Supported PKI authentication by requesting, issuing, monitoring, and revoking security tokens.
- Administered Microsoft collaboration services, including Outlook and Skype accounts through Exchange Server and Skype for Business Server.
- Documented, tracked, and resolved technical incidents and service requests, coordinating across teams and translating support needs into Jira workflows.
- Installed, configured, maintained, and troubleshot Windows workstations, network-connected devices, printers, scanners, and related enterprise hardware.

OCCAM SOLUTIONS, INC. · FORT BRAGG, NC · ENTERPRISE HELP DESK

Jul 2022 to Jan 2023

Information Technology Help Desk Technician

- Provided enterprise IT support in a large-scale environment serving more than 70,000 users.
- Delivered frontline technical assistance for desktops, laptops, Windows, Microsoft Office, software installations, and account-related issues.
- Administered Active Directory user accounts and provided VIP-level technical support to executive users.
- Created, documented, tracked, and resolved incidents through the Remedy IT service management platform, escalating complex issues to specialized teams.

U.S. ARMY · FAYETTEVILLE, NORTH CAROLINA · MILITARY · SYSTEMS AND NETWORKS

Jun 2020 to Oct 2021

Senior System Network Administrator

- Maintained and administered computer networks and related computing environments, including hardware, systems software, applications software, and configurations.
- Performed data backups and disaster recovery operations, and diagnosed and resolved hardware, software, and network problems.
- Configured, monitored, and maintained email applications and virus protection software, and provided technical support for voice and telecom systems.
- Trained people in computer system use and coordinated with vendors and personnel to facilitate purchases.

U.S. ARMY · FAYETTEVILLE, NORTH CAROLINA METROPOLITAN AREA · MILITARY · NETWORK OPERATIONS

Jul 2018 to Jun 2020

Network Administrator

- Diagnosed, troubleshot, and resolved hardware, software, and network problems, replacing defective components when necessary.
- Monitored network performance, recommended configuration improvements, and determined related hardware or software requirements.
- Performed routine network startup and shutdown procedures, maintained control records and logs, and trained people in computer system use.

U.S. ARMY · MILITARY · NETWORK SUPPORT

Jan 2013 to Jul 2018

Network Specialist

- Diagnosed, troubleshot, and resolved hardware, software, and network and system problems, and replaced defective components when necessary.

04 Credentials & Qualifications

Vendor certifications are holder-asserted unless a live issuer check succeeded

MICROSOFT

Identity and Access Administrator Associate

Microsoft Certified Identity and Access Administrator Associate, earned after Microsoft Identity and Access Administrator training with Accumentum from September 2026 to October 2026.

COMPTIA

Security+

CompTIA Security+ certified IT professional, as stated on his professional profile.

MILITARY

U.S. Army Veteran

More than eight years of Army service supporting secure communications, SIPR and NIPR networks, COMSEC, satellite communications, and cybersecurity controls.

LEARNING

Cloud, Linux, Git, and z/OS Foundations

Completed Introduction to IBM z/OS, Learning Cloud Computing Core Concepts, Learning Git and GitHub, and Learning Linux Command Line.

Security+ · CompTIA	Holder-asserted
Microsoft Identity and Access Administrator · Microsoft	Holder-asserted

05 Technical Skills

// IDENTITY

Active Directory	Core · 96
RBAC	Core · 94
PKI	Advanced · 90
VPN Administration	Advanced · 88

// SYSTEMS

Windows Administration	Core · 94
Exchange / Skype for Business	Advanced · 86
PowerShell	Strong · 82
VMware / Hyper-V	Strong · 80

// OPERATIONS

Incident Management	Core · 92
Network Security	Advanced · 88
IT Service Management	Advanced · 86
Linux Command Line	Working · 72

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06 Let’s Put Terrell To Work

Best aligned for Identity and Access Management, systems security, infrastructure administration, Active Directory operations, and technical operations roles that need a Security+ certified Army veteran with deep enterprise experience.

07 Education

ACCUMENTUM®

Microsoft Identity and Access Administrator

Computer and Information Systems Security / Information Assurance training with Accumentum from September 2026 to October 2026.

FULL SAIL UNIVERSITY

Associate's Degree, Information Technology

Completed from August 2022 to February 2024.

FAYETTEVILLE TECHNICAL COMMUNITY COLLEGE

Associate's Degree, General Studies

Completed from 2018 to 2021.

BRYAN HIGH SCHOOL

High School Diploma

Bryan High School.

PathPay funds the path. PathPass gets you through the exam. PathLock keeps the letters. PathProof shows the work.

Accumentum confirms the training and practical work completed with us. Certifications are listed by the professional, and many can be checked with the issuing organization in one click.

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